



## ROBOT VACUUM CLEANER SSRS A1

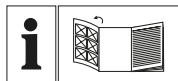
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### ROBOT VACUUM CLEANER

Operating instructions

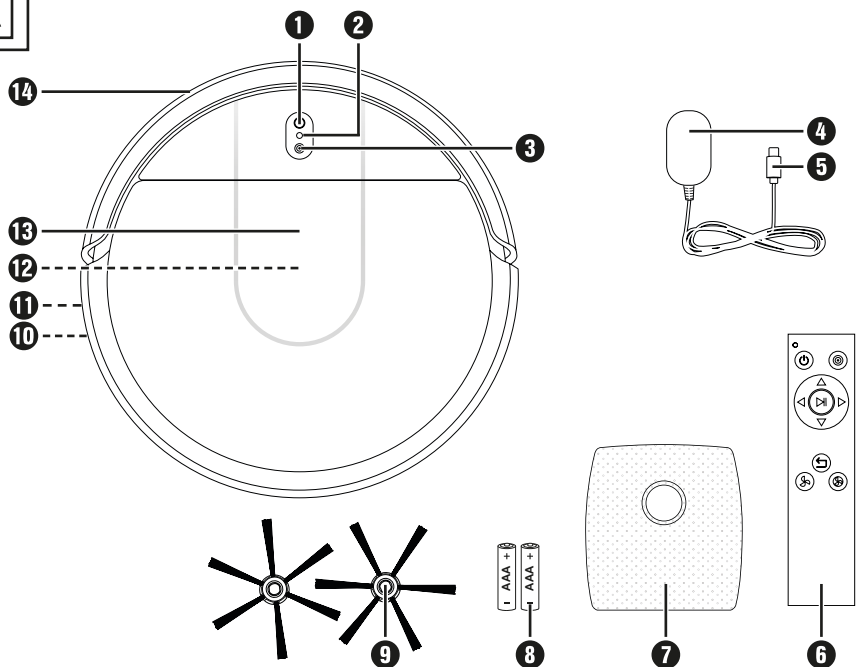
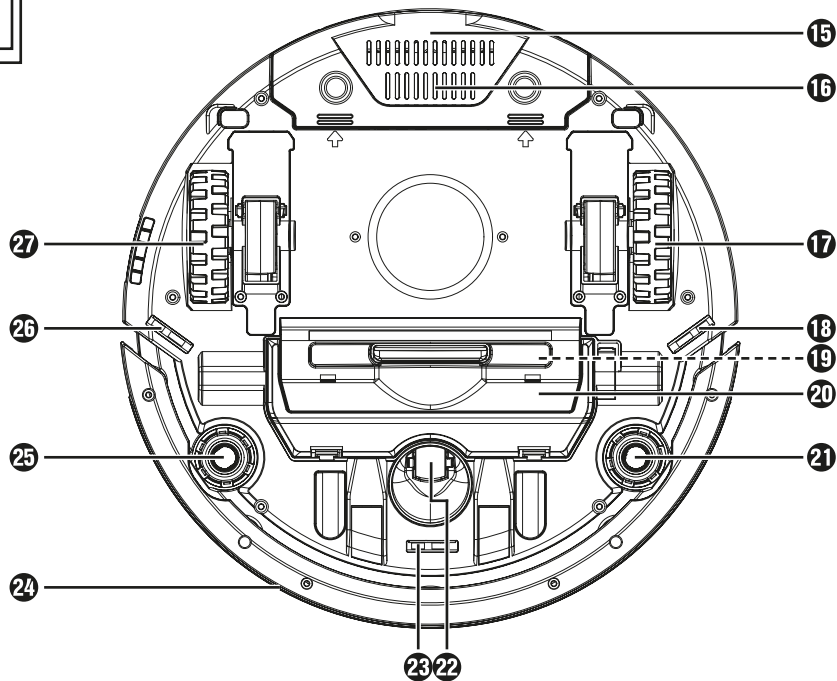
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Before reading, unfold the page containing the illustrations and familiarise yourself with all functions of the device.

**A****B**

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# 1. Introduction

Congratulations on the purchase of your new appliance. You have selected a high-quality appliance.



The operating instructions are part of this appliance. They contain important information about safety, usage and disposal. Before using the appliance, please familiarise yourself with all operating and safety instructions. The appliance may only be used as described and for the specified application areas. Hand over all documents when passing the appliance on to third parties.

## 1.1. Intended use

This appliance is suitable for cleaning loose, dry dirt such as dust, fluff or crumbs on smooth floor coverings and short-pile carpets. Only use the appliance indoors. The appliance is intended exclusively for private use and not for commercial use. Only use the appliance for its intended purpose. Any use other than that described above or any modification of the appliance is not permitted and may result in injury and/or damage. The manufacturer accepts no liability for damage caused by improper use.

## 1.2. Notes on trademarks

The SilverCrest trademark and brand name are the property of their respective owners. All other names and appliances may be trademarks or registered trademarks of their respective owner.

# 2. Warnings and symbols used

The following warnings and symbols are used in these operating instructions, on the packaging and on the appliance (where applicable):

|  |                                                                                                                                                                                      |
|--|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>DANGER!</b> A warning with this symbol and the signal word "DANGER" indicates an imminently hazardous situation that will result in death or serious injury if not avoided.       |
|  | <b>WARNING!</b> A warning with this symbol and the signal word "WARNING" indicates a potentially hazardous situation that could result in death or serious injury if not avoided.    |
|  | <b>CAUTION!</b> A warning with this symbol and the signal word "CAUTION" indicates a potentially hazardous situation that could result in a minor or moderate injury if not avoided. |
|  | <b>ATTENTION!</b> A warning with this symbol and the signal word "ATTENTION" indicates a potential situation that could result in property damage if not avoided.                    |
|  | <b>Note:</b> A note identifies additional information that facilitates the use of the appliance.                                                                                     |
|  | Read the instructions.                                                                                                                                                               |
|  | DC current/voltage                                                                                                                                                                   |
|  | AC current/voltage                                                                                                                                                                   |
|  | Protection class II: Protection by double or reinforced insulation.                                                                                                                  |

|                                                                                  |                                                                                              |
|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|
|   | Use the device indoors only.                                                                 |
|  | This product satisfies the requirements of the applicable European and national regulations. |
|  | Do not dispose of electrical appliances in the household waste!                              |
|  | Dispose of the packaging in an environmentally-responsible manner.                           |

|                                                                                   |                                                                                                                                                                                                                                                                                      |
|-----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | The packaging is made of recyclable materials. Observe the labelling on the packaging material when sorting for disposal: The material is labelled with abbreviations (a) and numbers (b) with the following meanings: 1-7: plastics, 20-22: paper and cardboard, 80-98: composites. |
|  | This mark confirms that the product complies with the product safety requirements applicable in the UK.                                                                                                                                                                              |

### 3. Safety information

#### **DANGER!**

- Check the appliance for visible external damage before use. Do not operate an appliance that has been damaged or dropped.
- Check the power cord and mains adapter for any damage before each use.
- Do not use the mains adapter if it is damaged. Never use a damaged mains plug.
- The power adapter and the permanently connected power cord may not be repaired. In the event of a defect, the entire power adapter must be replaced with another of identical design.
- To prevent accidents, have defective plugs and/or power cables replaced immediately by an authorised specialist, our Customer Service or a similarly qualified person.
- Have all repairs carried out by a specialist workshop. Under no circumstances should you open the appliance yourself. Repairs that are not carried out by a specialist workshop could lead to physical injuries.

- Only use the supplied, removable mains adapter to charge the battery.
- Only connect the power adapter to an easily accessible, properly installed outlet. The local mains voltage must correspond to the technical data of the power adapter.
- Always pull the power cord out of the outlet by the plug, do not pull on the power cord. Do not kink or crush the power cord.
- Never touch the power adapter or the appliance with wet or damp hands.
- Never immerse the appliance or mains adapter in water or liquids.
- Do not use the power adapter with an extension cable; connect the power adapter directly to an outlet.
-  Do not charge or use the appliance outdoors.
- Never leave children unattended with the packaging material. There is a risk of suffocation.

## **WARNING!**

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Handle the power cord with care to avoid damage. Do not move or pull the appliance using the power cord.
- Do not allow the appliance to run over the power cord, and keep it away from heat sources.
- Do not use the appliance in a room where children are present.
- If necessary, inform other people in the room when operating the appliance so that nobody steps on or trips over the appliance.

- Do not allow hair, clothing or fingers to get near the openings or operating parts of the appliance.
- Do not allow the appliance to take up flammable materials such as petrol or toner from a printer or photocopier.
- Do not allow the appliance to pick up burning objects such as cigarettes, matches, ashes and other objects that could cause a fire.

**⚠ WARNING! Risk of injury if rechargeable battery is handled incorrectly!**

- Do not heat the battery above the maximum temperature specified in the ambient temperatures (see section **13. Technical data**).
- Never open or deform the battery.
- Do not dispose of the battery in an open fire.
- Do not short-circuit the battery.
- Do not use the appliance if the battery is inflated or deformed.
- Replace the battery only with the same type or an equivalent type recommended by the manufacturer.
- Dispose of a used battery in accordance with the manufacturer's instructions.
- Only use the original power adapter supplied to charge the battery.
- Under extreme conditions, the battery cells may leak. In the event that battery fluid comes into contact with skin or eyes, the affected area must be rinsed off with water immediately. Contact a physician.

**⚠ WARNING! Risk of injury if batteries are handled incorrectly!**

-   Never allow new or used batteries to get into the hands of children.
- Make sure that no one can swallow the batteries. There is a risk of chemical burns.

- Seek medical help immediately if a battery has been swallowed or introduced into the body.
- Always use the stated battery type. Use of an incorrect battery type poses a risk of explosion.
-  Never try to recharge non-rechargeable batteries.
- Remove rechargeable batteries from the appliance before recharging them.
-   Do not throw batteries into a fire or water.
- Never dispose of batteries in a fire or in a hot oven. There is a risk of explosion.
- Never expose batteries to high temperatures or direct sunlight.
-   Never open or deform batteries. There is a risk of explosion.
-  Do not short-circuit the terminals.
- Remove depleted batteries from the appliance, and dispose of them safely.
-   Do not use different types of batteries together or mix new batteries with used batteries.
-   Always insert batteries into the appliance with the correct polarity. The section entitled **6.1. Inserting/replacing the batteries** describes how batteries can be inserted into or removed from the appliance.
- Do not expose batteries to extremely low air pressure. There is a risk of explosion and the release of flammable liquids or gases.
- If you do not intend to use the appliance for an extended period, remove the batteries.
- Check the condition of the batteries at regular intervals. Leaking batteries can cause injuries as well as damage to the appliance.

- Always use protective gloves when handling leaking batteries! Clean the battery and appliance contacts as well as the battery compartment with a dry cloth. Do not let the chemicals get into contact with your skin and mucous membranes, especially your eyes. In case of contact with chemicals, wash the affected area with plenty of water and immediately seek medical attention.

## **! ATTENTION!**

- Only use the specified battery and rechargeable battery type.
- Insert the batteries into the remote control according to the polarity labelling (+) and (-).
- Connect the batteries to the appliance according to the polarity labelling (+) and (-).
- Remove empty batteries from the appliance immediately.
- Use only accessories recommended by the manufacturer.
- Check and clean the filters and dust container regularly to extend the service life of your appliance.
- Never use the appliance without a filter to avoid damaging the motor.
- Switch off the appliance before each transport.
- Fully charge the appliance at least once a month to prevent deep discharge and damage to the battery.
- Do not cover or tape the sensors of the appliance. Otherwise, the appliance will no longer be able to navigate.
- Clean the sensors regularly. If the sensors are soiled, there is a risk of the appliance falling down stairs or steps.
- Only operate the appliance with the remote control when it is in sight.
- Do not use the appliance at temperatures above +40°C or below +10°C.
- Only use the appliance indoors, and never expose it to dripping or splashing water.
- Do not use the appliance on wet or damp floors.

- Do not use the appliance near naked flames.
- Remove obstacles such as power cords, toys and other objects before use.
- Fold the carpet edges under the carpet.
- Do not leave curtains and tablecloths hanging on the floor.
- Test the appliance in areas with stairs. This allows you to determine whether the appliance can recognise the edge of the fall area.
- Do not stand in the area where the appliance is working. Otherwise, the appliance will not be able to clean these areas.
- Do not allow the appliance to pick up any materials that could clog the appliance, such as stones, paper waste, etc.
- Do not use the appliance if the suction opening is blocked.
- Remove dust, hair, cotton wool, etc. so that the air flows smoothly in the suction opening. Before use, make sure that the dust container and the filters are properly installed.
- Check the surface to be cleaned before each use of the appliance, and observe the safety instructions listed here.
-  The product is equipped or supplied with a lithium-ion battery. Do not throw the rechargeable battery into a fire and do not subject it to high temperatures. There is a risk of an explosion!
- Do not use the mains adapter for a different product, and do not attempt to charge this appliance with a different mains adapter. Use exclusively the mains adapter supplied with this appliance (model Modell SSRS A1-2).
- Never store the appliance when it is discharged. Prolonged storage in a discharged state can cause permanent damage to the battery. If the appliance is stored for a longer period of time, the charge level of the battery must be checked regularly. The optimum charge level is between 50% and 80%.

## 4. Appliance description

(See fold-out page for illustrations)

Figure A

- ❶ Start/Stop button 
- ❷ Operating/charging LED
- ❸ Spot button
- ❹ Power adapter
- ❺ USB-C plug
- ❻ Remote control
- ❼ EPA filter
- ❽ Batteries of type AAA
- ❾ Side brushes
- ❿ USB-C charging socket
- ⓫ On/Off switch I/O
- ⓬ Dust container (in appliance)
- ⓭ Dust container cover
- ⓮ Infrared receiver

Figure B

- ⓯ Battery compartment cover
- ⓰ Ventilation openings
- ⓱ Left wheel
- ⓲ Left sensor
- ⓳ Suction opening
- ⓴ Suction opening cover
- ⓵ Left side brush holder
- ⓶ Front wheel
- ⓷ Front sensor
- ⓸ Collision protection (all-round)
- ⓹ Right side brush holder
- ⓺ Right sensor
- ⓻ Right wheel

## 5. Package contents

Check that the package contents are complete and that the appliance is in perfect condition immediately after unpacking.

- 1 robot vacuum cleaner
- 2 side brushes
- 1 EPA filters (pre-fitted)
- 1 remote control
- 1 power adapter
- 2 batteries, type Micro/AAA/LR03
- 1 set of instructions for use

### Note

- Check the package for completeness and signs of visible damage. If the delivery is incomplete or damage has occurred as a result of defective packaging or during transport, contact the customer service hotline (see **15.1. Service** section).
- Remove all packaging material and protective film from the appliance and all accessories.

## 6. Getting started

### 6.1. Inserting/replacing the batteries

- 1) Remove the battery compartment cover on the back of the remote control ❹.
- 2) Insert two AAA batteries ❽ into the battery compartment or replace the empty batteries with new ones. Only use batteries ❽ of the specified type (see section **13. Technical data**). Pay attention to the correct polarity. This is indicated in the battery compartment.
- 3) Replace the battery compartment cover on the remote control ❹.

### Note

- Remove the batteries ❽ from the remote control ❹ if you will not be using it for a longer period of time.

## 6.2. Attaching the side brushes

- ◆ Fit the side brushes ⑨ in the holders ⑳/㉑ on the left and right on the underside of the appliance.
- ◆ Press the side brushes ⑨ firmly into the holders ⑳/㉑ until they click into place.

## 6.3. Switching the appliance on/off and standby mode

- 1) Press the On/Off switch ⑪ into position I to switch the appliance to standby mode. You will hear a beep and the operating/charging LED ② will flash for about 3 seconds and then light up red.
- 2) Press the Start/Pause button ►|| on the remote control ⑥ or the Start/Stop button ⏻ ① on the appliance to start cleaning mode **Classic**. You will hear a beep and the operating/charging LED ② will flash green.
- 3) Press the Start/Pause button ►|| on the remote control ⑥ or the Start/Stop button ⏻ ① on the appliance or on the remote control ⑥ to switch the appliance to standby mode before you switch it off. You will hear a beep and the operating/charging LED ② will light up red.
- 4) Press the On/Off switch ⑪ into position O to switch off the appliance. The operating/charging LED ② will go out.

### ① Note

- After switching on, the appliance operates in cleaning mode **Classic** by default.

## 6.4. Charging the appliance

### ① ATTENTION!

- Use the power adapter ④ exclusively for charging this appliance. Do not use it for other appliances.

### ① Note

- Charge the appliance fully before using it for the first time.

- ◆ Connect the power adapter ④ to a mains power outlet. Insert the USB-C plug ⑤ of the power adapter ④ into the USB-C socket ⑩ on the appliance. You will hear a beep and the operating/charging LED ② will flash red.

### ① Note

- The operating/charging LED ② lights up green once the appliance is charged.

## 7. Operation and use

### 7.1. Information about the work area

Due to the complexity of the home environment, the appliance may miss some areas when cleaning. For better cleaning results, we recommend using the appliance daily. Observe the following instructions before operating the appliance (see also Fig. 1):



Fig. 1

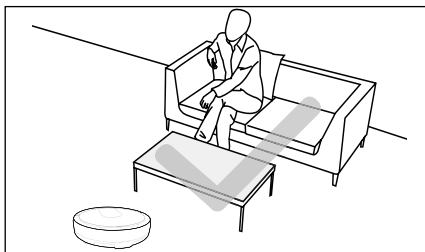


Fig. 1

- ◆ Remove obstacles such as power cords, toys and other objects before use.
- ◆ Fold the carpet edges under the carpet. Do not leave curtains and tablecloths hanging on the floor.
- ◆ Try to position furniture so that it does not obstruct the appliance.
- ◆ Do not stand in the area where the appliance is working. Otherwise, the appliance will not be able to clean these areas.
- ◆ Test the appliance in areas with stairs. This allows you to determine whether it can recognise the edge of the fall area.

## 7.2. Vacuuming

- ◆ In standby mode, press the Start/Pause button ►|| on the remote control ⑥ or the Start/Stop button ⏻ ① on the appliance. You will hear a beep and the operating/charging LED ② on the appliance will flash green.
- ◆ The appliance begins to clean in cleaning mode **Classic**.

## 7.3. Pausing the cleaning process

- ◆ During operation, press the Start/Pause button ►|| on the remote control ⑥ or the Start/Stop button ⏻ ① on the appliance or on the remote control ⑥ to pause the cleaning process. You will hear a beep and the operating/charging LED ② will light up red. The appliance is in standby mode.

- ◆ While the appliance is in standby mode, you can use the direction buttons ⬅➡ on the remote control ⑥ to move it forwards and backwards or turn it right and left.

### ① Note

- You can also pause the cleaning process by pressing the **Spot** button on the remote control ⑥ or the **Spot** button ③ on the appliance or the **Corner** button on the remote control ⑥ (see section **7.4. Selecting a cleaning mode**).
- Pressing the Start/Stop button ⏻ on the remote control ⑥ during standby mode will switch the appliance into sleep mode. The operating/charging LED ② will go out. Press a button on the remote control ⑥ or on the appliance to switch the appliance back into standby mode.
- ◆ In standby mode, press the Start/Pause button ►|| on the remote control ⑥ or the Start/Stop button ⏻ ① on the appliance to have the appliance continue the cleaning process. You can also use the remote control ⑥ to select another cleaning mode (see section **7.4. Selecting a cleaning mode**).

### ① Note

- After 10 minutes in standby mode, the appliance will automatically switch to sleep mode. The operating/charging LED ② on the appliance goes out. When the appliance is in sleep mode, press a button on the remote control ⑥ or on the appliance to switch the appliance back into standby mode.
- If the appliance resumes the cleaning process after a pause, it will re-plan the area and possibly clean the area that has already been cleaned again.
- If you have two robot vacuum cleaners, both appliances may accept commands from the one remote control at the same time.

## 7.4. Selecting a cleaning mode

- ◆ To achieve a better cleaning result, the appliance has various cleaning modes. You can select a cleaning mode by pressing the corresponding button on the remote control **6**. The cleaning mode **Spot** can also be started with the **Spot** button **3** on the appliance.
- ◆ Before selecting one of the following cleaning modes, make sure that the appliance is switched on. When the appliance is in sleep mode, press a button on the remote control **6** or on the appliance to switch the appliance back into standby mode.

### Classic

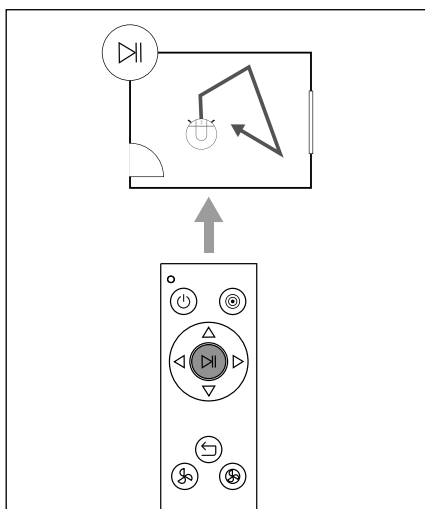


Fig. 2

In this cleaning mode, the appliance follows a random course.

- ◆ Press the Start/Pause button **▶||** on the remote control **6** or the Start/Stop button **⏻** **1** on the appliance to start this cleaning mode.

### Spot

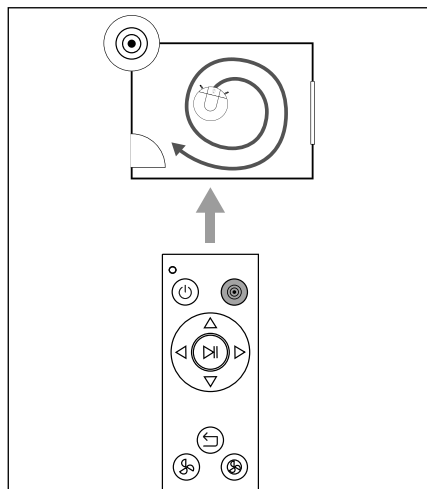


Fig. 3

This cleaning mode is suitable for an area with a high concentration of dirt or dust. In cleaning mode **Spot**, the appliance concentrates on an area to be cleaned and vacuums it in a spiral.

- ◆ Press the **Spot** button on the remote control **6** or the **Spot** button **3** on the appliance to start this cleaning mode.  
The operating/charging LED **2** on the appliance will flash green and red.

### Corner

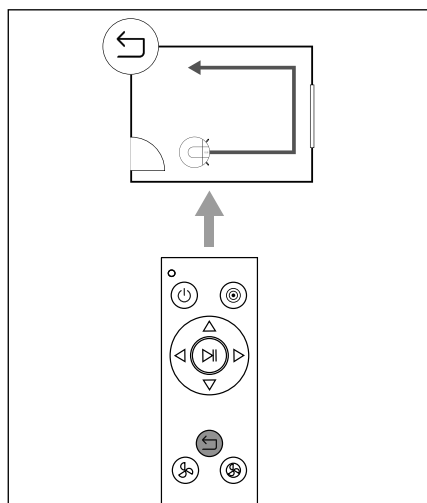


Fig. 4

This cleaning mode is suitable for cleaning the corners and edges of a room. In cleaning mode **Corner**, the appliance follows a course along the edges of the room.

- ◆ Press the **Corner** button on the remote control **6** to start this cleaning mode.

Manual

- ◆ In standby mode, you can use the direction buttons  on the remote control **6** to move the appliance forwards and backwards and turn it left and right.  
The operating/charging LED **2** on the appliance will light up red.

7.5. Setting a suction mode

- Note**
  - ▶ The suction mode of the appliance comprises three levels, which differ in terms of suction power, volume and energy consumption.
  - ▶ After switching on, the appliance operates by default in the medium suction mode.
  - ▶ With the lowest suction mode, an operating time of up to 90 minutes is possible with a fully charged battery.

You can set the suction mode of the appliance using the remote control **6**:

- ◆ On the remote control **6**, press the buttons  (higher) or  (lower) to set the suction mode.

8. Cleaning

**⚠ DANGER!**

- ▶ Before every cleaning, pull the USB-C plug **5** out of the USB-C charging socket **10**. Otherwise, there is a risk of electric shock!

**! ATTENTION!**

- ▶ Do not use abrasive, aggressive or chemical cleaning agents. They could damage the outer surfaces of the appliance.
- ▶ To avoid irreparable damage to the appliance, ensure that no moisture gets into it during cleaning.

**i Note**

- ▶ Switch off the appliance before cleaning it.

| Appliance part            | Cleaning schedules                           |
|---------------------------|----------------------------------------------|
| Dust container <b>12</b>  | Weekly, emptying after each cleaning process |
| EPA filter <b>7</b>       | Weekly, 2x weekly if very dirty              |
| Side brushes <b>9</b>     | Every 2 weeks                                |
| Suction opening <b>18</b> | Weekly, 2x weekly if very dirty              |
| Sensors <b>18/23/26</b>   | Every 2 weeks                                |
| Wheels <b>17/22/27</b>    | Every 2 weeks                                |

8.1. Cleaning the appliance

- ◆ Clean the appliance housing with a slightly damp cloth. For stubborn dirt use a mild detergent on the cloth.
- ◆ Use a brush to remove hair and dirt from the wheels **17/22/27**.
- ◆ Clean the sensors **18/23/26** on the underside of the appliance and with a soft, dry cloth.

8.2. Cleaning the dust container and filter

**! ATTENTION!**

- ▶ Do not rinse the EPA filter **7** with water. The EPA filter **7** can be damaged as a result.
- 1) Remove the cover **15** of the dust container **12** and pull it out of the appliance by the handle (see Fig. 5 and 6).

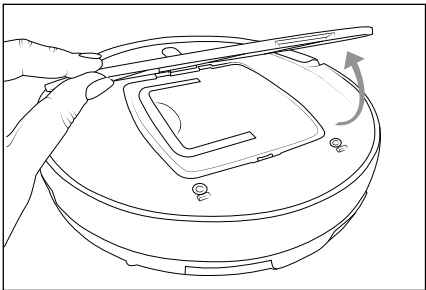


Fig. 5

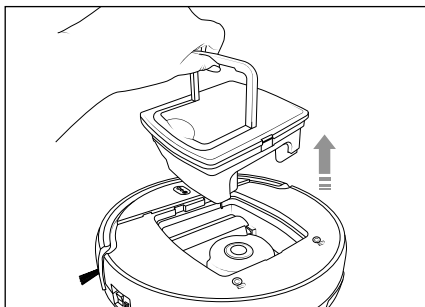


Fig. 6

- 2) Open the latch on the lid of the dust container **12** and flip it up (see Fig. 7).

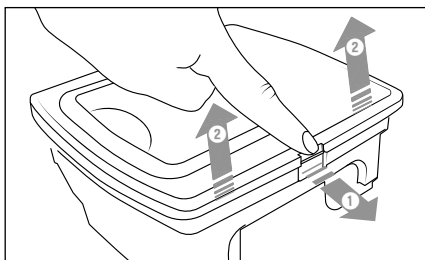


Fig. 7

- 3) Empty the contents of the dust container **12** into a waste container (see Fig. 8).

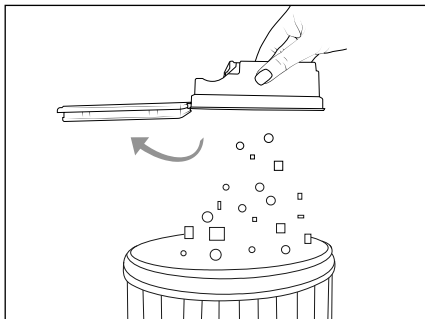


Fig. 8

- 4) Pull the EPA filter **7** off the lid of the dust container **12** (see Fig. 9).

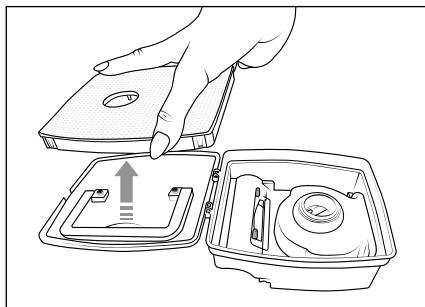


Fig. 9

- 5) Clean the dust container **12** with cold or lukewarm water (see Fig. 10). Allow the dust container **12** to air dry completely before inserting it back into the appliance.

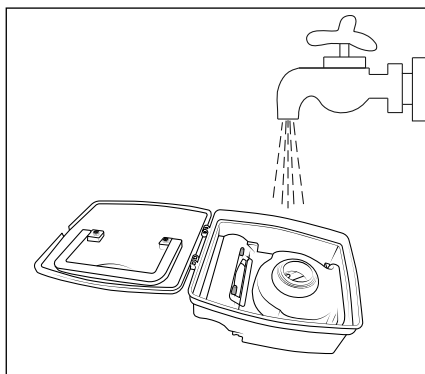


Fig. 10

- 6) Tap the EPA filter **7** lightly in a waste bin, or vacuum it carefully with a handheld vacuum cleaner.
- 7) Fasten the EPA filter **7** on the lid of the dust container **12** and close it (see Fig. 11).

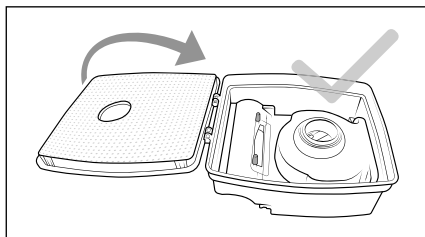


Fig. 11

- 8) Place the dust container **12** back into the appliance and fasten the cover **13** on the appliance.

**Note**

- ▶ We recommend replacing the EPA filter **7** every 6 months or after approx. 150 operating hours.

## 8.3. Cleaning the side brushes

**ATTENTION!**

- ▶ Only use the appliance with properly fitted side brushes **9**.

**Note**

- ▶ Clean the side brushes **9** regularly to ensure proper operation of the appliance and avoid malfunctions.
- ◆ Pull the side brushes **9** out of the holders **21/25** with a little force, and remove hair and dirt.

## 8.4. Cleaning the suction opening

- 1) Press on the two release buttons to release the cover **20** of the suction opening **19** and take it off the appliance (see Fig. 12).

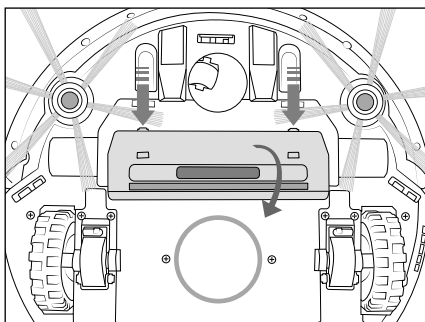


Fig. 12

- 2) Remove the dirt that has collected on the suction opening **19**. Clean the suction opening **19** with a slightly damp cloth.
- 3) Place the cover **20** of the suction opening **19** back on the appliance.

## 9. Replacing the battery

**ATTENTION!**

- ▶ Only use the battery type recommended by the manufacturer (see section **13. Technical data**). Using a different type of battery can damage the appliance.

**Note**

- ▶ Switch off the appliance before replacing the battery.
- ▶ Charge the new battery fully before using it for the first time.
- ▶ Dispose of the old battery properly.

- 1) Pull the battery compartment cover **15** off the appliance (see Fig. 13).

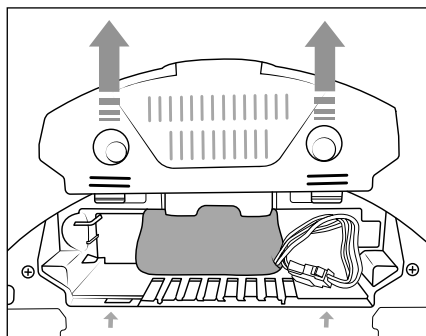


Fig. 13

- 2) Disconnect the plug connection of the battery (see Fig. 14), and remove it from the battery compartment.

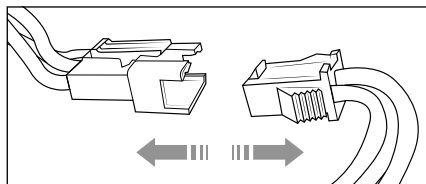


Fig. 14

- 3) Place the new battery in the battery compartment and connect it to the plug connection.

**i Note**

- Make sure that the power cord and plug connection are neatly stowed in the battery compartment and are not crushed before you replace the battery compartment cover **15**.
- 4) Slide the battery compartment cover **15** back onto the battery compartment until it clicks into place.
- 5) Switch on the appliance, and check that it is working properly.

**10. Storage**

**! ATTENTION!**

- Never store the appliance when it is discharged. Prolonged storage in a discharged state can cause permanent damage to the battery. If the appliance is stored for a longer period of time, the charge level of the battery must be checked regularly. The optimum charge level is between 50% and 80%.
- ◆ Disconnect the appliance from the power supply if it will not be used for a long period of time.
- ◆ Store the appliance in a dust-free and dry location out of direct sunlight.

**11. Troubleshooting**

| Problem                                   | Cause                                                                                                                      | Solution                                                                                                                                                               |
|-------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The appliance cannot be switched on.      | The battery is fully discharged.                                                                                           | Charge the appliance (see section <b>6.4. Charging the appliance</b> ).                                                                                                |
|                                           | The battery is defective.                                                                                                  | Replace the battery with a new one (see section <b>9. Replacing the battery</b> ).                                                                                     |
| The appliance cannot be charged.          | The appliance is not properly connected to the power adapter / the power adapter is not connected to a mains power outlet. | Connect the appliance properly to the power adapter / connect the power adapter to a mains power outlet (see section <b>6.4. Charging the appliance</b> ).             |
| The appliance gets stuck during cleaning. | The appliance is obstructed by cables, curtains or carpets lying on the floor.                                             | The appliance automatically searches for various possible solutions to avoid obstacles. If this is not possible, clear obstacles out of the way or move the appliance. |
| The appliance does not clean.             | The appliance is not switched on.                                                                                          | Switch on the appliance.                                                                                                                                               |
|                                           | The battery is not sufficiently charged.                                                                                   | Charge the appliance.                                                                                                                                                  |
|                                           | The appliance is blocked.                                                                                                  | Switch the appliance off and clean the dust container <b>12</b> and the suction opening <b>19</b> . Make sure that the suction opening <b>19</b> is not blocked.       |

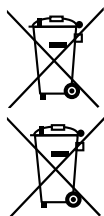
| Problem                                                                                                                                           | Cause                                                                                                                                     | Solution                                                                                                                                                                                                                                                                                                   |
|---------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The remote control ❹ does not work (the effective control range is 5 m).                                                                          | The batteries ❿ of the remote control ❹ are low.                                                                                          | Replace the batteries ❿ with new batteries ❿ and insert them correctly (see section <b>6.1. Inserting/replacing the batteries</b> ).                                                                                                                                                                       |
|                                                                                                                                                   | The appliance is not switched on, or the battery is not sufficiently charged.                                                             | Make sure that the appliance is switched on and sufficiently charged.                                                                                                                                                                                                                                      |
|                                                                                                                                                   | The infrared transmitter of the remote control ❹ or infrared receiver ❿ of the appliance are dirty and unable to send or receive signals. | Clean the infrared transmitter of the remote control ❹ and the infrared receiver ❿ of the appliance with a cotton cloth.                                                                                                                                                                                   |
|                                                                                                                                                   | There is signal interference in the vicinity of the appliance that produces infrared radiation.                                           | Avoid using the remote control ❹ in the vicinity of other infrared devices.                                                                                                                                                                                                                                |
| The Start/Stop button  ❶ flashes red and one or more beeps sound. | The appliance is stuck or the suction opening ❶ is blocked or the side brushes ❷ are blocked.                                             | Place the appliance in an open area. Check the suction opening ❶ and the side brushes ❷ and remove any blockages. If the Start/Stop button  ❶ continues to flash red, switch the appliance entirely off and back on again. |

### Note

- If you cannot solve the problem with the solutions described above, please contact the Service Hotline (see section **15.1. Service**).

## 12. Disposal

### 12.1. Disposal of appliance and packaging



The symbol of the crossed-out wheeled bin means that this appliance may not be disposed of in regular household waste at the end of its service life. The appliance must be deposited at an established collection point, recycling centre or disposal company.

Please erase all personal data before returning an appliance.

Before returning an appliance, please remove any batteries that are not permanently enclosed within the old appliance as well as any light sources that can be removed without destroying the appliance. Then dispose of these items separately.

The packaging is made from environmentally friendly material which can be disposed of at your local recycling plant.

Dispose of the packaging in an environmentally friendly manner.

## 12.2. Disposal of batteries



Batteries/rechargeable batteries must be treated as hazardous waste and must therefore be disposed of in an environmentally sound manner by appropriate bodies (dealers, specialist dealers, public municipal bodies, commercial disposal companies). Batteries/rechargeable batteries may contain toxic heavy metals.

The heavy metals contained are identified by letters below the symbol: Cd = cadmium, Hg = mercury, Pb = lead.

For this reason, do not dispose of batteries/rechargeable batteries in domestic waste. Take them to a specialist collection point.

Only return batteries that are fully discharged.

## 13. Technical data

| Robot vacuum cleaner                         |                                                                                                                                         |
|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| Model                                        | SSRS A1                                                                                                                                 |
| Operating voltage/<br>current                | 15 V  /0.75 A                                          |
| Rated power                                  | 28 W                                                                                                                                    |
| Rechargeable battery                         | Lithium-ion battery,<br>11.1 V  /<br>2600 mAh/28.86 Wh |
| USB port                                     | USB-C                                                                                                                                   |
| Running time (with fully<br>charged battery) | Approx. 90 minutes<br>(in cleaning mode Classic<br>in the lowest suction<br>mode)                                                       |

| Remote control       |                                                                                         |
|----------------------|-----------------------------------------------------------------------------------------|
| Model                | SSRS A1                                                                                 |
| Rated input voltage  | 3 V  |
| Batteries (supplied) | 2 x 1.5V Micro/<br>AAA/LR03                                                             |

| Remote control                         |             |
|----------------------------------------|-------------|
| Frequency band                         | 38 kHz      |
| Radiated maximum<br>transmission power | 11 mA/33 mW |

| Power adapter                      |                                                                                                                                                        |
|------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| Manufacturer                       | KOMPERNASS<br>HANDELS GMBH,<br>Burgstrasse 21,<br>44867 Bochum,<br>Germany<br>Register Court:<br>Bochum District Court<br>Register number:<br>HRB 4598 |
| Model                              | SSRS A1-2                                                                                                                                              |
| Input voltage                      | 100-240 V ~                                                                                                                                            |
| Input AC frequency                 | 50/60 Hz                                                                                                                                               |
| Output voltage                     | 15.0 V                                                                                                                                                 |
| Output current                     | 0.75 A                                                                                                                                                 |
| Output power                       | 11.25 W                                                                                                                                                |
| Average efficiency in<br>operation | 84.1 %                                                                                                                                                 |
| Efficiency at low load<br>(10%)    | 76.4 %                                                                                                                                                 |
| Power consumption at<br>no load    | 0.08 W                                                                                                                                                 |
| Input current                      | max. 0.35 A                                                                                                                                            |
| USB plug                           | USB-C                                                               |
| Protection class                   |  / II                                                               |
| Efficiency class                   | 6                                                                   |
| Protection rating                  | IP20: Protected against<br>ingress of solid foreign<br>objects with a diameter<br>of ≥ 12.5 mm                                                         |

### Power adapter

Short-circuit-proof  
safety transformer



Nominal ambient  
temperature (ta)

40 °C

Switched-mode  
power supply



Fuse

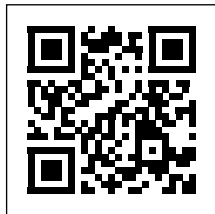


### **Note**

- ▶ No user action is required to switch the product between 50 and 60 Hz. The product switches automatically to either 50 or 60 Hz.

## 14. Ordering replacement parts

You can order replacement parts for this product on the Internet at [www.kompernass.com](http://www.kompernass.com).



Scan the QR code with  
your smartphone/tablet.  
You can use this QR code

to go directly to our website to view and order the available spare parts.

### **Note**

- ▶ If you have problems with your online order, you can contact our service centre by phone or e-mail.
- ▶ Always quote the article number (IAN) 506826\_2507 in your order.
- ▶ Please note that online ordering of replacement parts is not possible for all countries.

## 15. Kompernass Handels GmbH warranty

Dear Customer,

This appliance has a 3-year warranty valid from the date of purchase. If this product has any faults, you, the buyer, have certain statutory rights. Your statutory rights are not restricted in any way by the warranty described below.

### Warranty conditions

The warranty period starts on the date of purchase. Please keep your receipt in a safe place. This will be required as proof of purchase.

If any material or manufacturing fault occurs within three years of the date of purchase of the product, we will either repair or replace the product for you or refund the purchase price (at our discretion). This warranty service requires that you present the defective appliance and the proof of purchase (receipt) within the three-year warranty period, along with a brief written description of the fault and of when it occurred.

If the defect is covered by the warranty, your product will either be repaired or replaced by us. The repair or replacement of a product does not signify the beginning of a new warranty period.

### Warranty period and statutory claims for defects

The warranty period is not prolonged by repairs effected under the warranty. This also applies to replaced and repaired components. Any damage and defects present at the time of purchase must be reported immediately after unpacking. Repairs carried out after expiry of the warranty period shall be subject to a fee.

### Scope of the warranty

This appliance has been manufactured in accordance with strict quality guidelines and inspected meticulously prior to delivery.

The warranty covers material faults or production faults. The warranty does not extend to product parts subject to normal wear and tear or to fragile parts which could be considered as consumable parts such as switches or parts made of glass.

The warranty does not apply if the product has been damaged, improperly used or improperly maintained. The directions in the operating instructions for the product regarding proper use of the product are to be strictly followed. Uses and actions that are discouraged in the operating instructions or which are warned against must be avoided.

This product is intended solely for private use and not for commercial purposes. The warranty shall be deemed void in cases of misuse or improper handling, use of force and modifications / repairs which have not been carried out by one of our authorised Service centres.

### Warranty claim procedure

To ensure quick processing of your case, please observe the following instructions:

- Please have the till receipt and the item number (IAN) 506826\_2507 available as proof of purchase.
- You will find the item number on the type plate on the product, an engraving on the product, on the front page of the operating instructions (below left) or on the sticker on the rear or bottom of the product.
- If functional or other defects occur, please contact the service department listed either by **telephone** or by **e-mail**.
- You can return a defective product to us free of charge to the service address that will be provided to you. Ensure that you enclose the proof of purchase (till receipt) and information about what the defect is and when it occurred.



You can download these instructions along with many other manuals, product videos and installation software at [www.lidl-service.com](http://www.lidl-service.com).

This QR code will take you directly to the Lidl service page ([www.lidl-service.com](http://www.lidl-service.com)) where you can open your operating instructions by entering the item number (IAN) 506826\_2507.

## 15.1. Service

### GB Service Great Britain

Tel.: 0800 404 7657

E-Mail: [kompernass@lidl.co.uk](mailto:kompernass@lidl.co.uk)

### IE Service Ireland

Tel.: 1800 101010

E-Mail: [kompernass@lidl.ie](mailto:kompernass@lidl.ie)

IAN 506826\_2507

## 15.2. Importer

Please note that the following address is not the service address. Please use the service address provided in the operating instructions.

### For EU market

KOMPERNASS HANDELS GMBH  
BURGSTRASSE 21  
44867 BOCHUM  
GERMANY  
[www.kompernass.com](http://www.kompernass.com)

### For GB market

Lidl Great Britain Ltd  
Lidl House 14 Kingston Road  
Surbiton  
KT5 9NU

**KOMPERNASS HANDELS GMBH**

BURGSTRASSE 21

44867 BOCHUM

GERMANY

[www.kompernass.com](http://www.kompernass.com)

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